



# YouTrack

Keyboard-Centric Issue and Bug Tracker

Custom  
workflow

Smart  
issue  
search

Batch  
modification  
commands

YouTrack  
Rest API

Hosted  
OR  
Stand-alone

Custom  
issue attributes  
set

Integration with

TeamCity

VCS

GitHub

*Comes with Free Pack!*

[www.jetbrains.com/youtrack](http://www.jetbrains.com/youtrack)

# YouTrack — Keyboard-Centric Issue Tracker

YouTrack is a web-based, keyboard-centric issue and bug tracker. Customize all issue attributes and define your own workflow. Manipulate issues with just two simple controls and enjoy lightning-fast bug tracking!



## Instant Issue Reporting

**Reporting with a single shortcut** — report a bug or feature in YouTrack by pressing a simple shortcut from anywhere within the product. Then describe your issue and press another shortcut to submit it! Alternatively, setup mailbox integration and submit issues right from email.

**Submitting new issues** — Set issue attributes such as its type or priority; add links to other issues; add other users to the list of issue watchers, mark the issue with tags; attach screenshots from files or directly from the clipboard, or use built-in applet to capture screenshots.

**Make life easier for external reporters** — Get more external bug reports by providing your users with an easy-to-use reporting tool. With OpenID integration, YouTrack enables logging in using a Google, Yahoo, AOL, or Blogger.com account for more convenient reporting.

**Configurable notifications** — YouTrack notifies users of issue updates via e-mail or Jabber. It aggregates related notifications

and/or organizes them in threads. Users are able to customize the actions they would like to be notified of, meaning that anyone can subscribe/unsubscribe to notifications on tags or saved searches.



## Smart Issue Search

**Query-based search and a simple search box** — In YouTrack, you search for issues with a single search box, using simple query syntax that is very similar to natural language, aided by intelligent query completion and highlighting:

You can search for issues by attributes or using full-text search.

**Recent searches** — YouTrack displays your 10 latest queries in the query completion list, along with other suggestions, so you don't need to keep them in mind!

**Saved searches** — If you use a query on a regular basis, you can save it under a simple alias!

**Filters** — Not familiar with search queries yet? Use filters! When you select several filters, YouTrack calculates how many issues you would get with this combination. Generally, everything you can do with search queries, you can do with filters as well. When you use filters, the search box updates accordingly, letting you learn query syntax.



## Tuning Issue Visibility

**Per-issue security** — YouTrack provides flexible access control by letting you strengthen permissions for individual issues that might contain non-public data. This is very useful for public tracker administration: from now on, if your users sometimes submit data that isn't meant to be public, no need to make the whole project private — instead, just modify permissions on a per-issue level to make an issue visible to everyone or to members of a specific user group.

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## Custom Issue Attributes

**Customize all issue attributes:** The whole set of issue attributes is customizable in YouTrack. You are free to define which attributes you need, which type each of them should have, and populate them with the exact values you need. For example, you can define your own states, types or priorities, set default values, highlight attribute values with different colors, or even allow multiple selection of assignees.



**Custom attributes types:** Enumeration, Date, String, Integer, User, Group, Version, State, Build and Subsystem. You can also share one attribute with different set of values across projects.

**Using custom attributes you can:** Configure defaults for a new issue, set attribute as required on project level, tune attribute privacy, i.e. define whether to show it everyone or to specific group members only.

All custom attribute types are supported in search queries, commands and matrix reports, import from other trackers, export to Excel, and in administration via REST API.

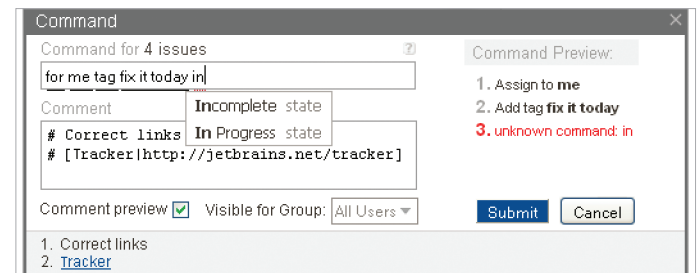


## The Power of Commands

**Speed up issue modification:** The Command window in YouTrack is an enormous time-saver. Batch-modify issue attributes, mark issues with tags, add users to watchers list, set dependencies and more — all this with a set of natural-language-like commands! Just select issues from the list (you can select all found issues) and type a command to apply to all of them, in one step!

**Command helpers:** The Command window helps you with command completion lists and command highlighting. In addition, YouTrack explains all commands that you enter in its preview area.

**For example,** enter the following command:  
*project YouTrack critical for me in progress tag fix it today*



As a result, all selected issues are transferred to project YouTrack, elevated to Critical priority, assigned to you, set to In progress and associated with the tag fix it today. All that in just a few seconds!



## Customizable Workflow

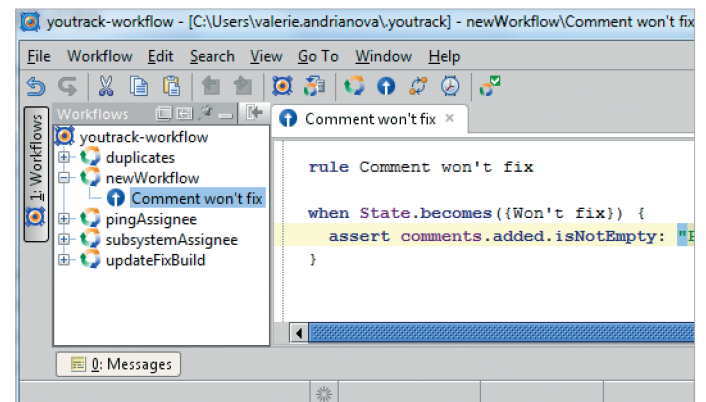
**YouTrack Workflow** is a set of rules that can be attached to a project to define the life-cycle of the project's issues.

With customizable workflow, YouTrack is able to fully cover all your issue tracking needs, even for the most complicated of processes or the largest of businesses.

**Create and edit workflow:** You get a dedicated JetBrains style editor enhanced with auto-completion, suggestions, inspections and more, just like your favorite IDE, to create and edit your workflow rules using a custom-made domain-specific language. Geeky in a good way, isn't it?

**For example,** here's a workflow rule that requires commenting an issue when closing it as won't fix:

```
when issue.State.becomes({Won't fix}) { assert comments.added.isNotEmpty: "Please leave a comment"; }
```





## No-effort Navigation

**Smooth keyboard-driven navigation:** YouTrack's keyboard support in the list of issues is second to none. Use simple shortcuts to switch between the list and the search box; browse the list, including jumping from page to page; expand specific issues; edit them inline; or switch to full screen issue view.

**User activity:** Apart from viewing issues, users can comment on issues; vote for issues to influence how developers prioritize them; watch issues — all this directly in the list of issues.

**Matrix Reports:** For any set of issues found, you can create a report as a matrix, choosing different issue attributes for the two axes.

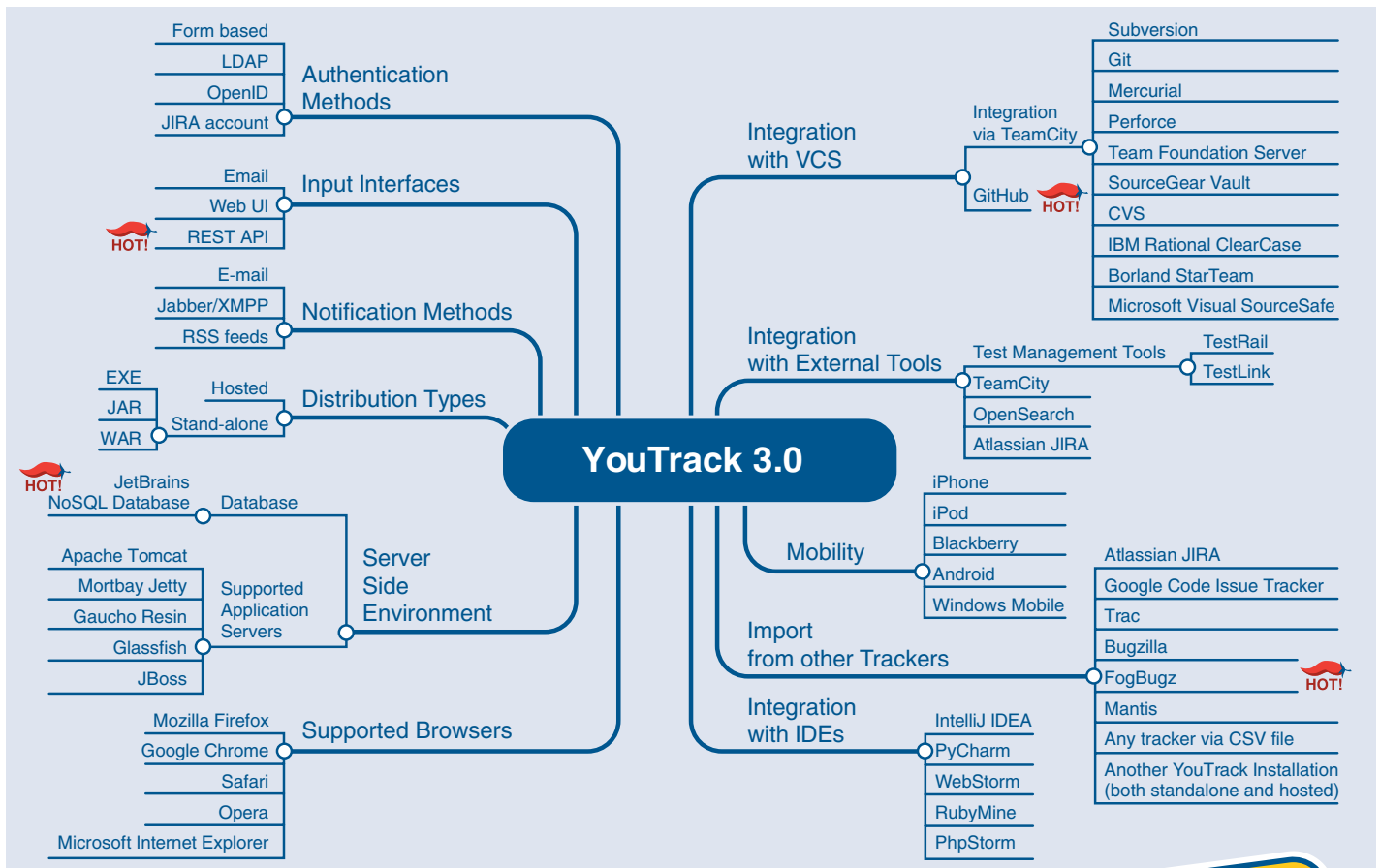


## Tag-based Issue Handling

**Custom issue grouping:** Use tags to group issues the way you like, regardless of their attributes. Include tags in your search queries, and receive notifications on tag events.

Any tag can be configured to untag on resolve — as soon as you fix an issue associated with the tag, the association automatically ends.

**Sharing tags:** By default, any tags that you create are shown to you only. However, you can share tags, that is, choose whether to allow other users to view and update your tags.



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**Available YouTrack Licensing Options**

Stand-alone Packs:		50-User Pack	100-User Pack	Unlimited User Pack
10-User Pack	25-User Pack	\$499	\$999	\$1999
Free	\$249			

All Packs come with an unlimited number of projects and LDAP support

**Hosted beta:**  
Unlimited projects and functionality, 50 users, 1 GB, free until Fall '11

Download a **Free Pack** or sign up for a **hosted service** at [www.jetbrains.com/youtrack](http://www.jetbrains.com/youtrack)