

# Reporting Issues and Sharing Your Feedback

---

IntelliJ IDEA provides various means to report problems and seek for assistance. In this section:

- [Locating IntelliJ IDEA log](#)
- [Configuring IntelliJ IDEA log settings](#)
- [Sharing feedback](#)
- [Seeking assistance](#)

## Locating IntelliJ IDEA log

On certain occasions, you will be required to attach the IntelliJ IDEA log to an email to the support service. You can easily locate the log file as described below.

- On the main menu, choose **Help | Show Log in Explorer** (Windows and Linux), or **Help | Show Log in Finder** (OS X). The Explorer/Finder opens, with the log file selected.

## Configuring IntelliJ IDEA log settings

To avoid editing the `log.xml` file itself, IntelliJ IDEA suggests a handy dialog box to change logging level for a category. This file resides under the `bin` directory of IntelliJ IDEA installation.

1. On the main menu, choose **Help | Configure Debug Log Settings**.
2. In the dialog box that opens, type the log categories names, separated with new lines.

## Sharing feedback

To share your feedback, do one of the following:

- Choose **Help | Submit Feedback**, which redirects you to the online feedback form. This form enables you to create a IntelliJ IDEA-specific [YouTrack](#) issue.
- Use the [Feedback page](#).
- Click the **Comments** link on each page of online version of the IntelliJ IDEA documentation. In the **Comments** area, vote for the page, and leave your comments.

## Seeking assistance

To find assistance, do one of the following:

- Apply to the [JetBrains Support](#).
- Write to the support service. Use the following addresses:
  - `intellij-support@jetbrains.com`
  - `idea-support@jetbrains.com`If necessary, attach the source code and [IntelliJ IDEA log](#).
- Ask the [IntelliJ IDEA Community](#).
- Click the **Comments** link available on each page of online version of the IntelliJ IDEA documentation. In the **Comments** area, ask questions.