Third-Party Services

Version 2.3, effective as of May 11, 2020

JetBrains has a single Privacy Policy covering all products and services offered, including but not limited to our downloadable tools (IDEs and .NET Tools, TeamCity, and YouTrack), Cloud Services, Website, Surveys, and Marketing Campaigns.

Some of the services we provide, such as Marketing Campaigns, our Website, E-Shop, etc., make use of Third-Party Services outlined below.

For information about news regarding Third-Party Services, please refer to **Notification On New Third-Party Services**.

Provision of services and their uninterrupted delivery:

- Amazon AWS - For hosting and maintaining JetBrains applications
- Microsoft Azure - For hosting and maintaining JetBrains applications
- New Relic - For monitoring applications
- Sentry - For anonymous error and performance monitoring
- Algolia - For site search on our websites
- Yandex - For our Russian customers

Purchasing process:

- Adyen - Our payment processor
- Braintree - Our payment processor
- NetSuite - For accounting
- Avalara - For taxation
- Taxamo - For taxation

Communications:

- Marketo - For marketing communications
- ZenDesk - Support system

Online and offline surveys we run:

- SurveyGizmo - For surveys that we occasionally run
- QuickTapSurvey - For running quizzes and surveys at conference booths and other locations
- HotJar - For gathering visitor feedback on our websites

Anonymous analytics:

- Google - We use Google Analytics, Google Tag Manager, and Google DoubleClick on our sites as well as business accounts for email and docs. Also, some products collect usage stats via Google Analytics.
- HotJar - For analytics on our websites
- Bugsnag - For analytics in our mobile apps

Personalized analytics and promotions for visitors who opt in:

- Google - We use Google Analytics, Google Tag Manager, and Google DoubleClick on our sites. We also use Google Adwords to run campaigns.
- Facebook - We have a JetBrains Facebook page and often run Facebook campaigns
- Yandex - We use Yandex analytics on some local sites
- Twitter - We have Twitter accounts and often run campaigns
- Bing - For measuring results of Bing campaigns
- OWOX - For creating anonymous attribution models
- Quora - For creating and measuring Quora campaigns
- LinkedIn - For creating and measuring LinkedIn campaigns

Conferences:

- KonfHub - Organizer of JetBrains events, events ticketing and payment partner in India

Export Control:

- Descartes - For export control compliance

Some of our products, such as our IDEs built on IntelliJ Platform as well as TeamCity, have plugin support, meaning that third-party individuals and vendors can provide additional functionality on these products. Per our privacy policy, we are not responsible nor control the services with which these plugins might interact.

Reaching out

If you have any questions or concerns, please let us know by contacting privacy@jetbrains.com.